2017 Annual NCTracks Regional Seminar Agenda

9:00AM – 4:00PM

NCTracks Basic Seminar		
Time	**Topic**	**Content**
9:00 AM – 9:50 AM (50 min)	Provider Enrollment/ Record and User Maintenance Update/OA Change Process	• Provider Enrollment • Understand the Enrollment Specialist User • Understand Rendering/Attending Provider Changes • Understand Provider Enrollment Processes • Managed Change Request (MCR) • Abbreviated MCR • New OA Change
9:50 AM – 10:40 AM (50 Min)	Re-Credentialing – Re-Verification	• Explain what Re-Verification is • Explain each phase of Re-Verification • Complete the Re-Verification Process • Complete a Manage Change Request for invalid or missing provider data
10:40 AM – 10:50 AM	**Break**	
10:50 AM – 11:50 AM (60 Min)	Claim Submission/OPR	• Define claims Submission Types • Identify Claim Status • Time Limit Override(s) and Adjustment(s)
11:50 AM – 12:00 PM (10 Min)	How To Register For Classes in Skillport	• Navigate Skillport Folders • Identify Reference material • Register for Classes
12:00PM – 1:00PM	**Lunch Break**	
1:00PM – 4:00PM (6 Time Slots of 30 Min)	Help Center	• Claims • Enrollment • Provider Relations
4:00 PM – 4:30 PM	**Facility Clean Up**	