NCTracks Taxonomy Presentation

North Carolina Department of Health and Human Services

OFFICE OF MMIS SERVICES

Agenda

- Taxonomy Code Information
- Using Taxonomy Codes in Filing Claims
- Checklist for Providers
- NCTracks Resources
- Questions

Taxonomy Code Information

- The taxonomy codes for NCTracks are different than the taxonomy codes used for legacy HPES MMISS and NPPES.

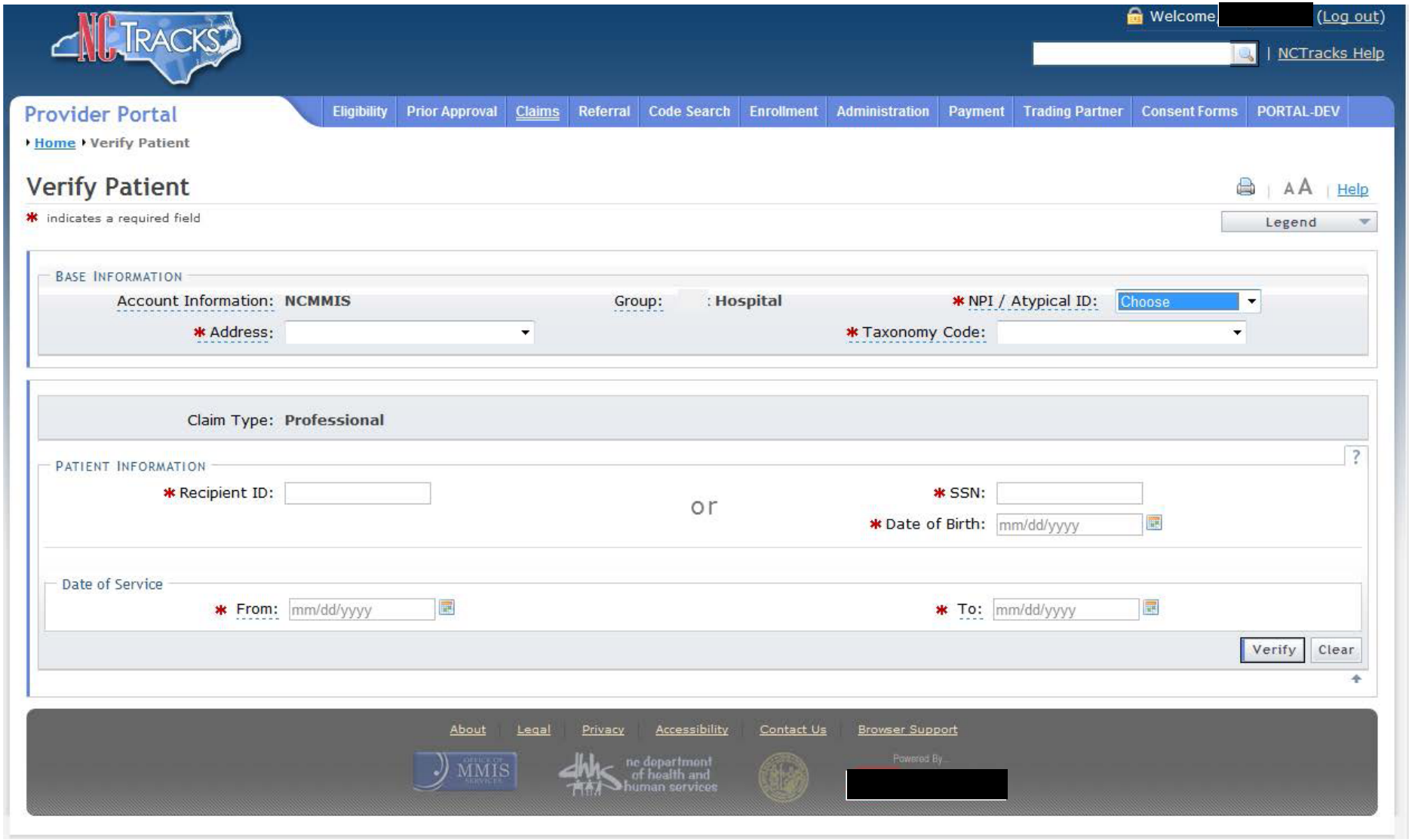
- The taxonomy codes for NCTracks were chosen by the State clinical, enrollment, and rate staff to align with NC DHHS policies.

Taxonomy Code Information

- Use these taxonomy codes for the billing and rendering providers on your claims.

- These taxonomy codes are connected to provider records, benefit plans, procedure codes, fee schedules, and claim adjudication rules.

Using Taxonomy Codes in Filing Claims



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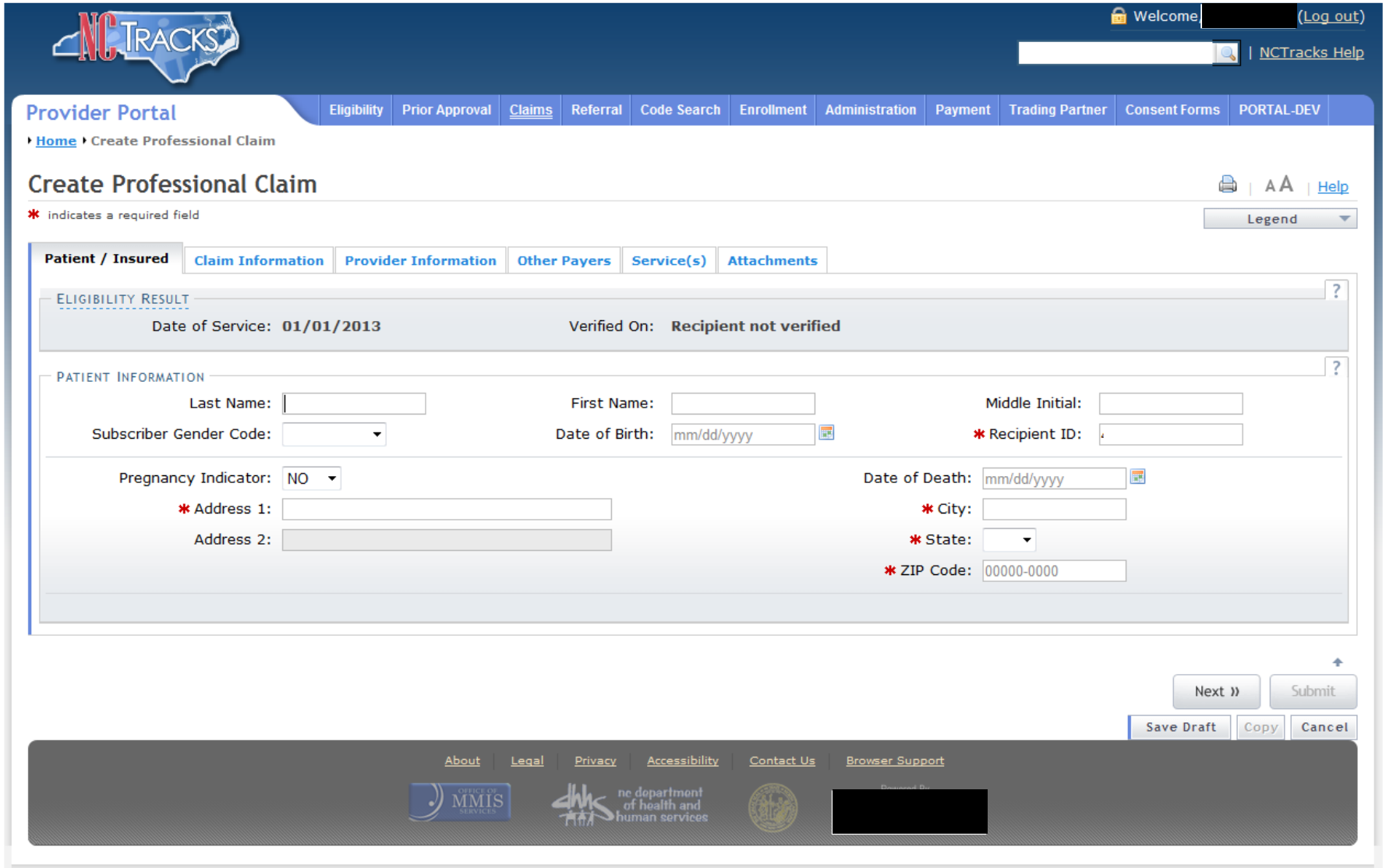

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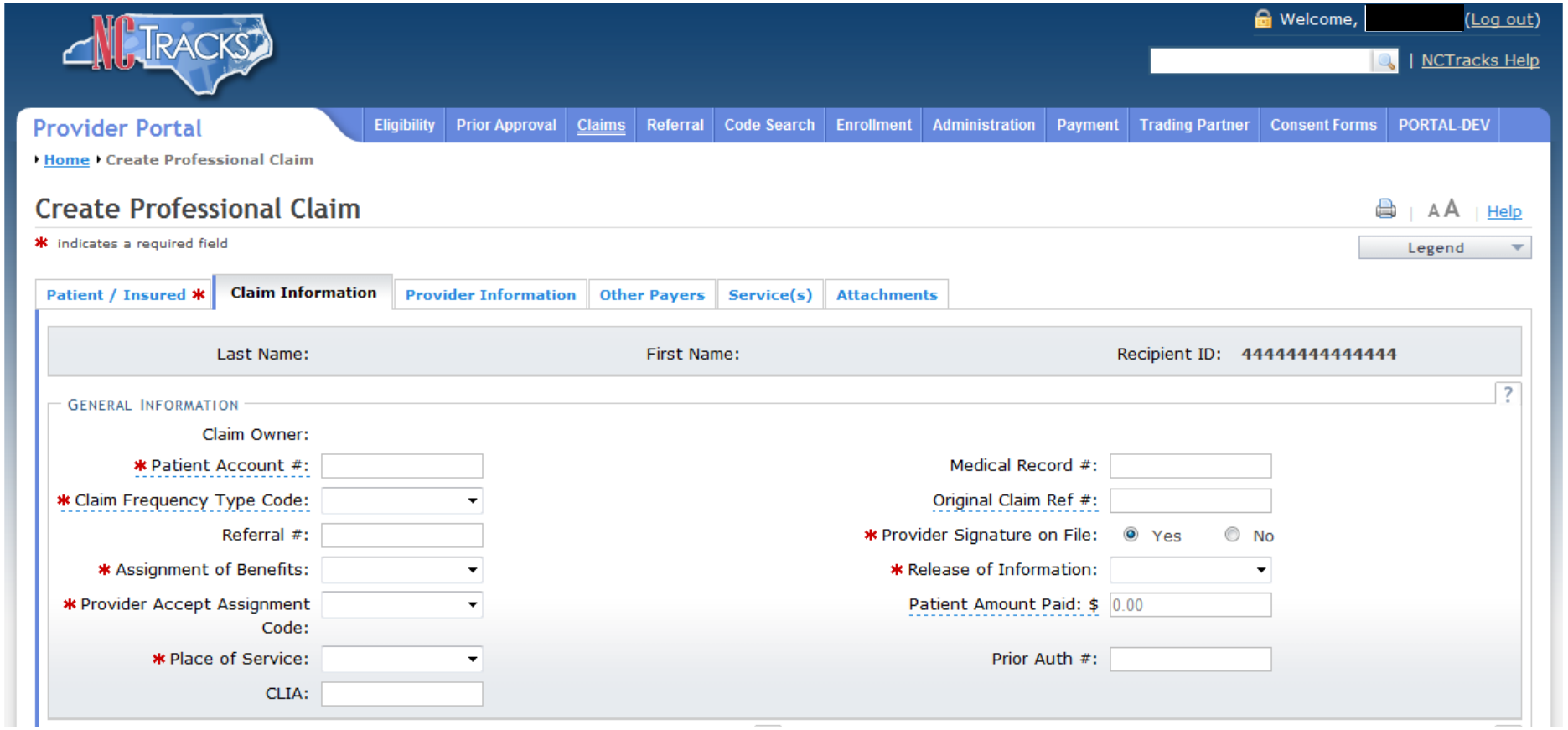

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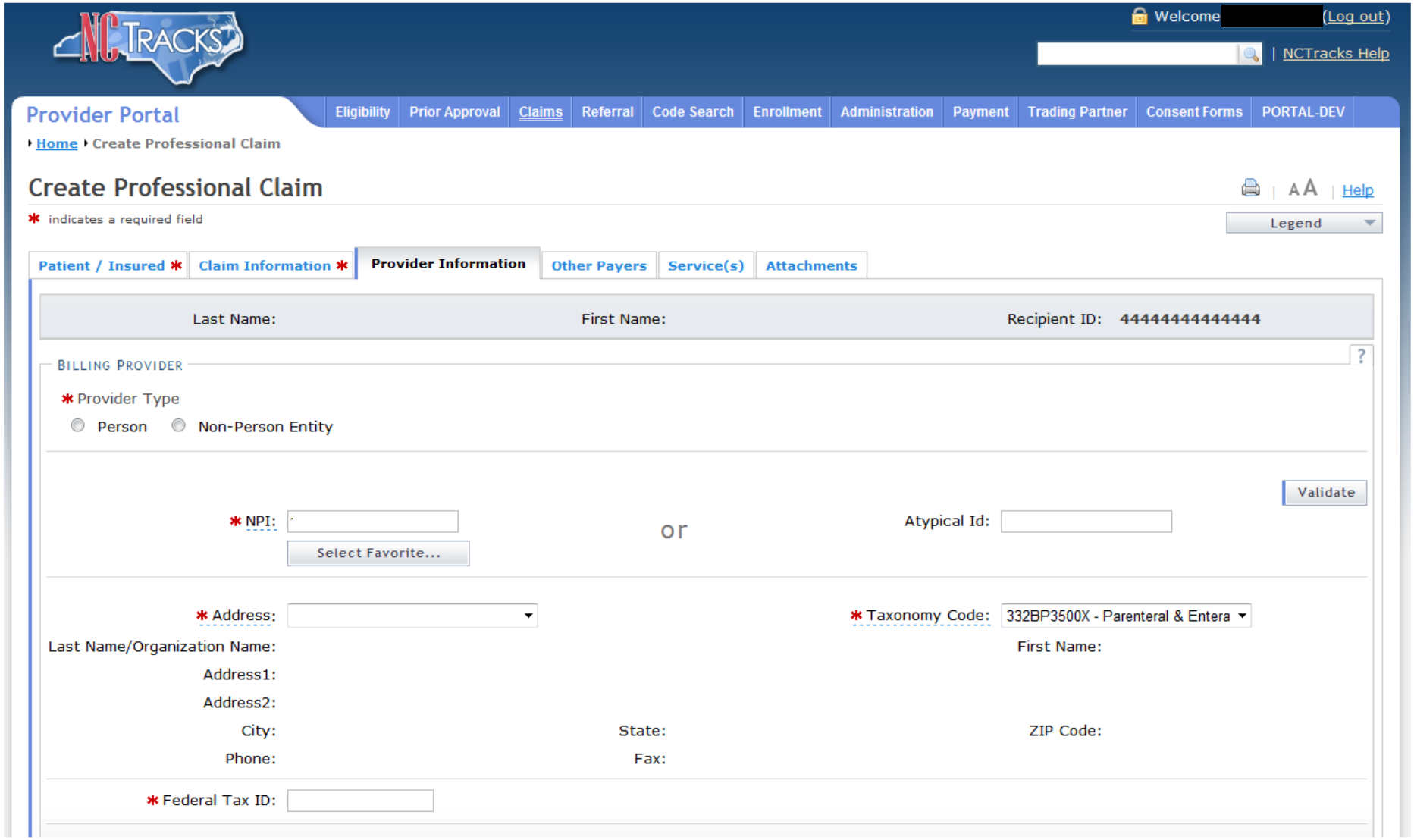

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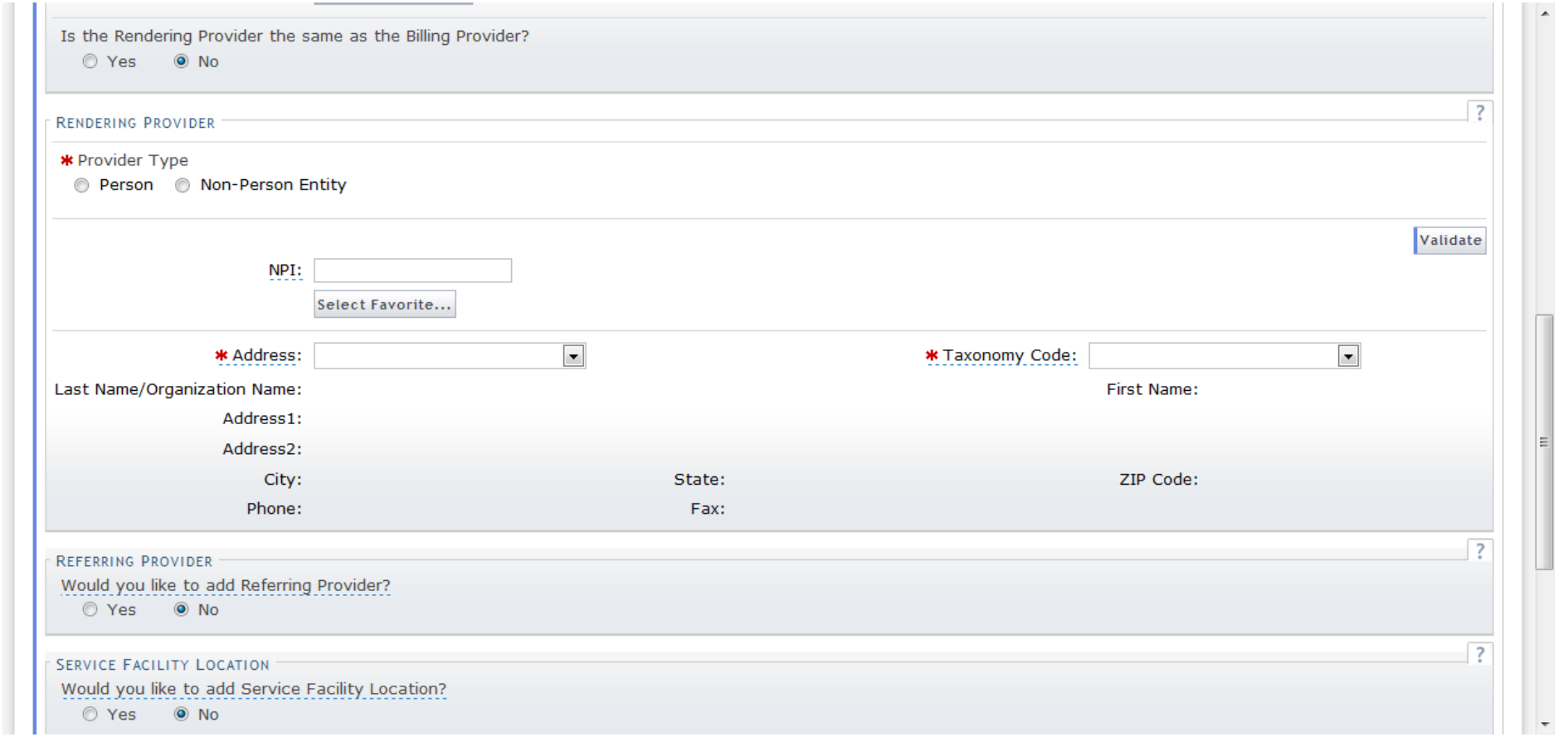

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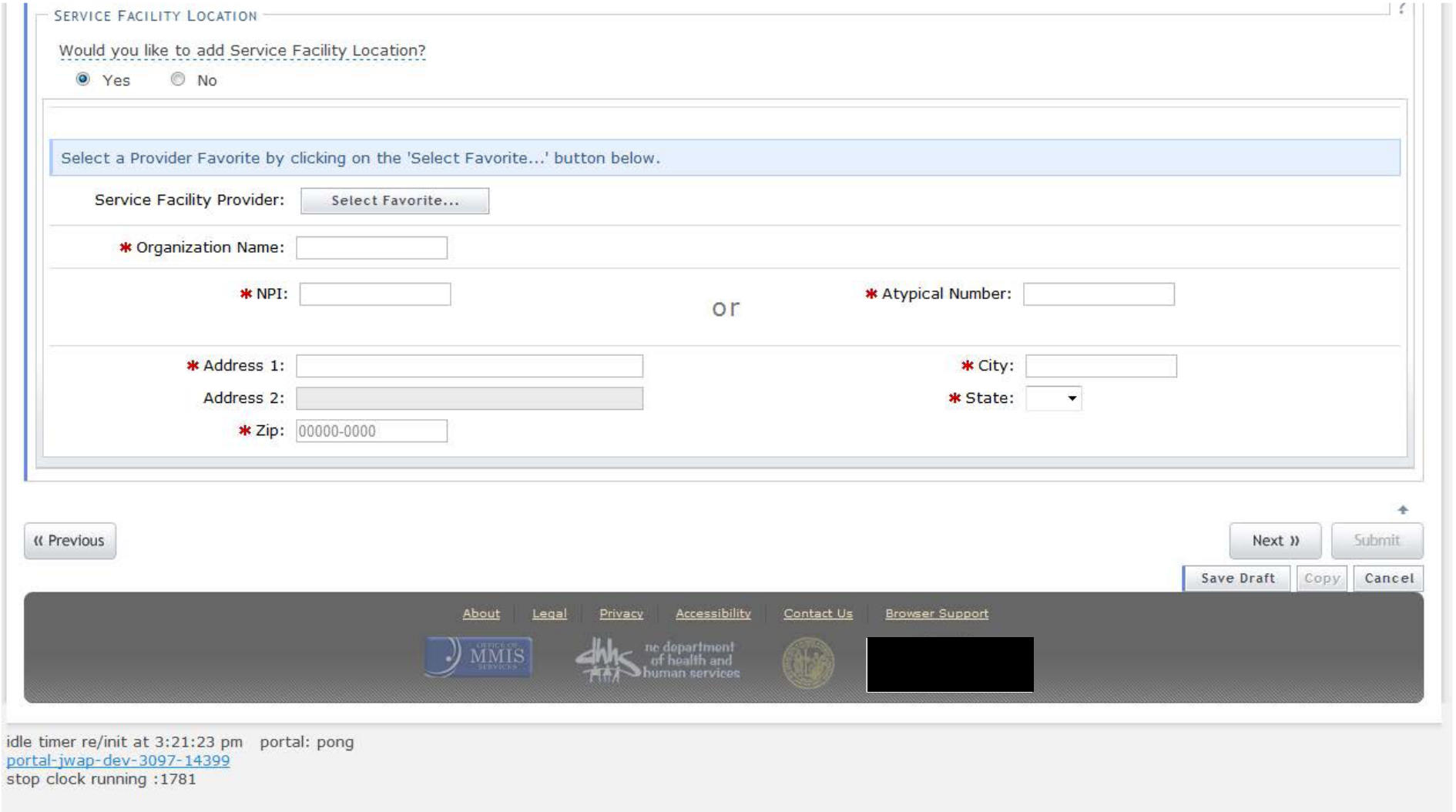

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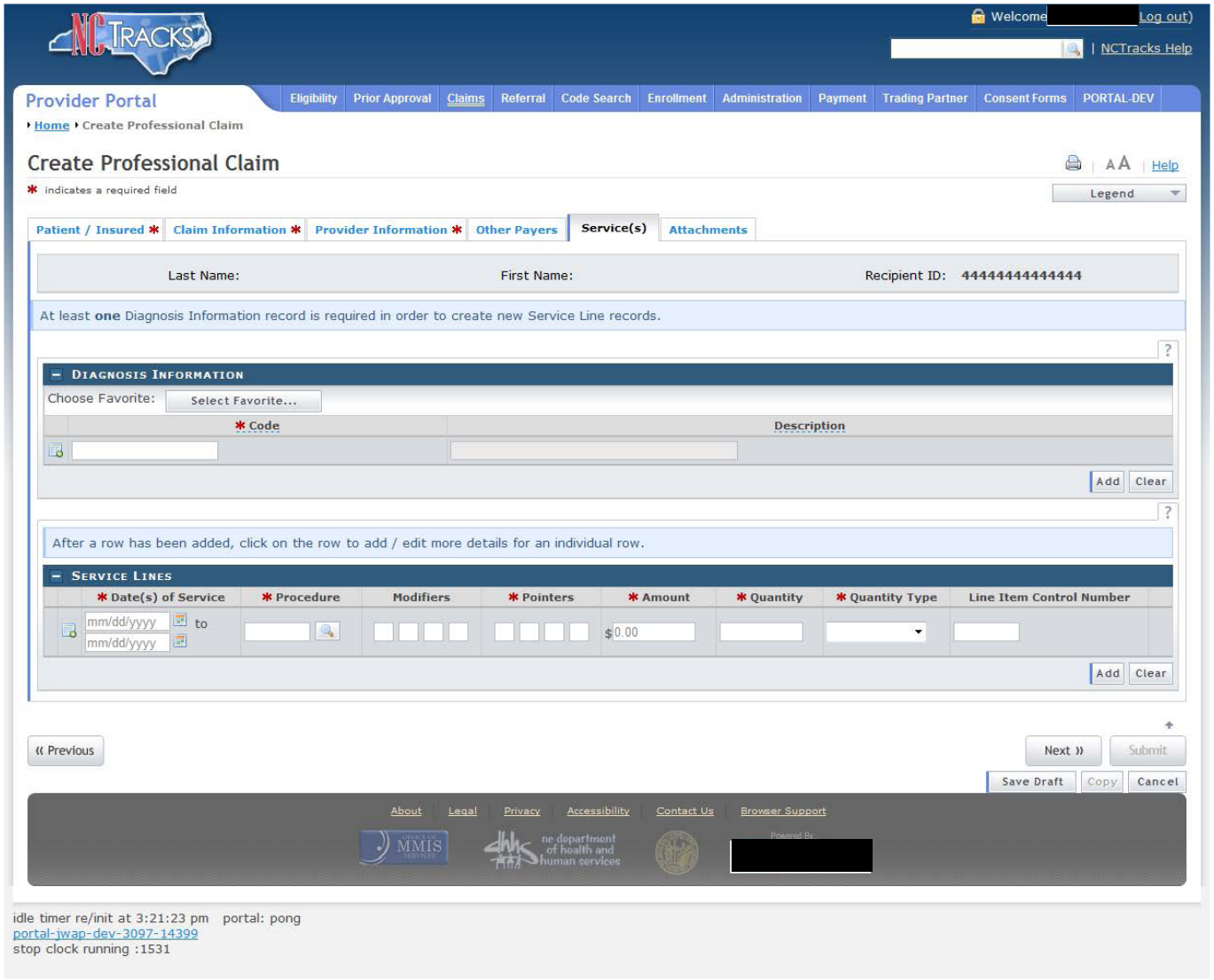
Using Taxonomy Codes in Filing Claims



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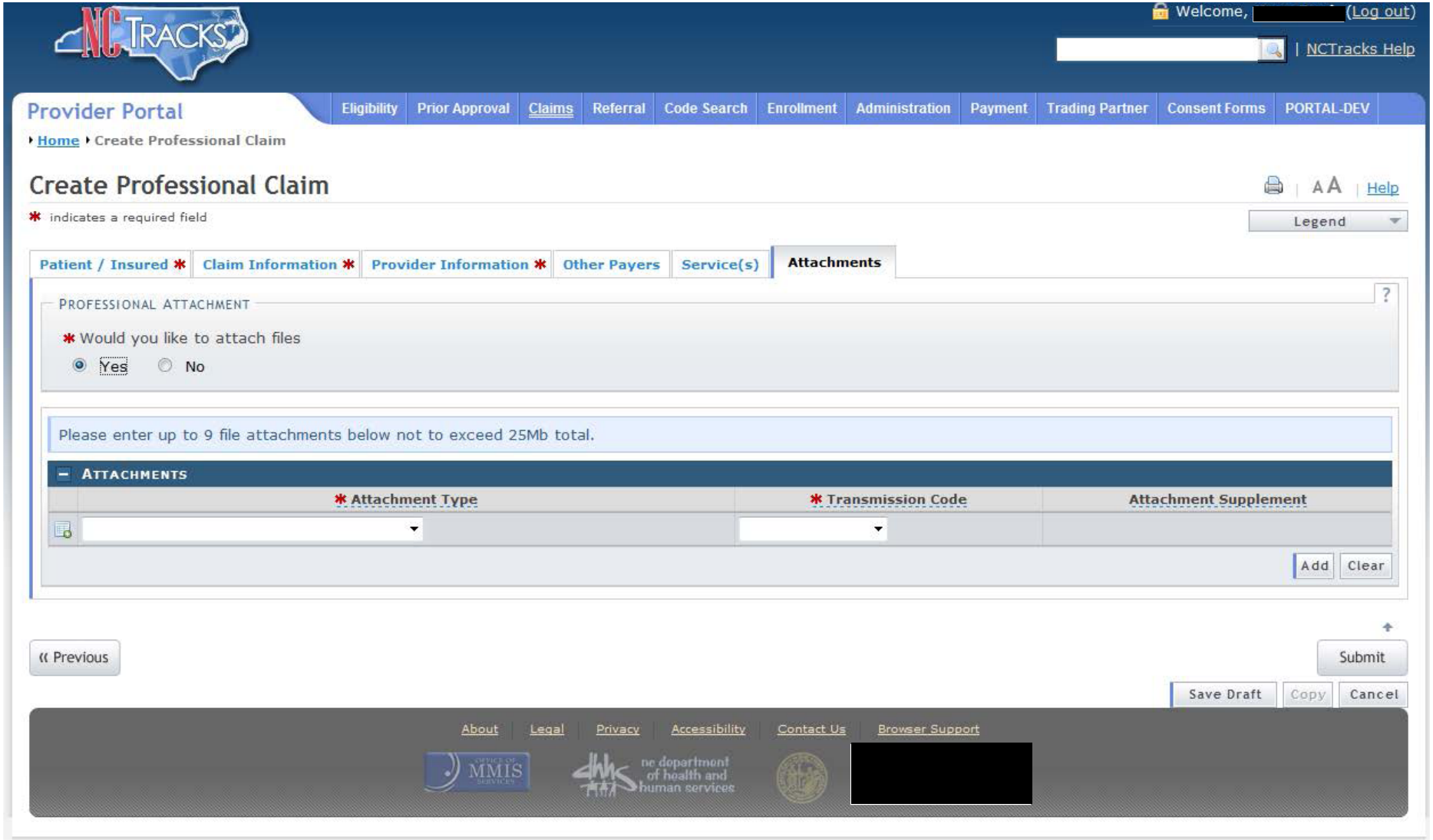

Checklist for Providers

- If you use practice management software, you need to confirm that NCTracks taxonomy codes are included in the claims generated by the software
- If you use a Trading Partner, you need to confirm that NCTracks taxonomy codes are included in the claims they submit on your behalf

NCTracks Resources

- NCTracks website - https://www.nctracks.nc.gov/content/public/providers.html
- Announcements – https://www.nctracks.nc.gov/content/public/providers/provider-communications.html
- Provider User Guides and Training https://www.nctracks.nc.gov/content/public/providers/provider-user-guides-and-training.html
- Policies, Manuals, Guidelines - https://www.nctracks.nc.gov/content/public/providers/provider-manuals.html
- DHB website - https://medicaid.ncdhhs.gov/providers
- Contacts for providers - https://medicaid.ncdhhs.gov/providers/programs-services

Questions

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